



Your Security Is Our Priority.

Here's how our layered approach protects your account.

Chip technology

Chip technology is a security enhancement that embeds a microchip in your card, providing extra protection against counterfeit fraud. The chip is essentially a little computer that holds your encrypted personal information.

How does it work?

Each time you use your card at chip-enabled registers, the chip will create a unique transaction code, unlocking your information to the terminal when your PIN is entered, and then re-locking it once your card is removed. That unique transaction code cannot be used again.



Why does it matter?

One of the most common types of fraud in the U.S. are purchases that are made with counterfeit cards.

More security features

Primary Bank takes the protection of our customer's information very seriously. We have multiple layers of controls in place to detect any potential fraud that may occur on your debit card.

Mobile Banking

Take advantage of Primary Bank's mobile banking app so you can easily monitor your transactions right from your smart phone, if you notice anything suspicious, call us right away.

Updating Automated Transactions

If your debit card number changes due to a reorder and if you have automatic transactions applied to your account, please update the information with your new debit card number to avoid delays.